



Coordinating Palliative Care in the Dutch Delta

Saskia Teunissen

Professor palliative care and hospicecare,
University Medical Center Utrecht
Chair Palliatieve Zorg Nederland (PZNL)



Raad
Volksgezondheid
& Samenleving



Coordination issues along developments in the past, the present and the future

CANON
palliatieve zorg



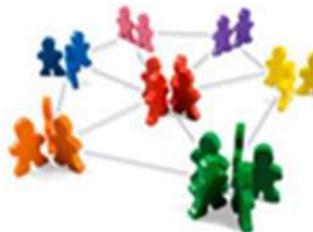
ZonMw

5 jaar
Palliantie



National Program Palliative Care 2021-2027

Just to start...there are a lot of partners



65 netwerken PZ

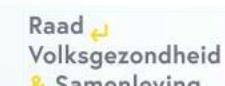


SEPTET
Samen voor een betere palliatieve zorg



palliatieve zorg samenwerkend en verbonden
consortium palzo

Coordinating palliative care in the Dutch Delta:
8 partners cooperative collaborative in PZNL



STUURGROEP NPPZII

Patiëntenfederatie Nederland, KNMG, ActiZ, V&VN, NFU, EPZ en Palliactief, ministerie van VWS (opdrachtgever), ZonMw (toehoorder), Coöperatie PZNL, aangevuld met agendaleden.

De Stichting PZNL is voorzitter van de Stuurgroep NPPZII.

The Challenge to 2030

Finding balance of coordination along developments in the past, the present and the future



ONE ambition

Working together on integral collaboration to address issues in the palliative phase smartly and sustainably.

Samen werken aan integraal samenwerken om vraagstukken in de palliatieve fase slim en duurzaam aan te pakken.



TWO goals

- Social awareness
- Proactive care and support



THREE styles of collaborative coordination

- Directing
- Serve
- Coaching system

Regisseren
(Be)dienen
Gidsen



FOUR integral working methods

- Two-track approach
- Demographically appropriate
- Diverse and inclusive
- Equal and proportional

Tweesporen benadering
Demografisch passend
Divers en inclusief
Gelijkwaardig proportioneel



Directing do's and don'ts

Sturen op 'doen en laten'

FIVE personalized outcomes

- Right care
- Right place
- Right time
- Right care provider
- Right funding



SIX ☺ Quality indicators

- Emergency room visits
- Hospital (ICU) admissions
- Invasive treatments
- Absenteeism / reduced contracthours caregivers
- School leavers
- Financial and/or social debts

SEH bezoek
Ziekenhuisopnames
Invasieve behandeling
**Ziekteverzuim / minder
contracturen naasten**
**Kinderen die
schoolverlaten**
**Financiële eo sociale
schulden**



National Program Palliative Care 2021-2027



National Program Palliative Care

Ambition

The National Program strives to enable that all patients in the palliative phase have access to **the right care in the right place**, which is provided at the **right time** by the **right health care providers** through the **right financial support**

'Together adapting and measuring'

Activities

These ambitions are to be realised through six core activities:

- Social Awareness
- Proactive Care Planning
- Strengthening Collaborations
- Collaborative Projects
- Digital Health Interoperability
- Measuring and Monitoring

For more information please contact: info@pznl.nl

www.palliaweb.nl
www.overpalliatievezorg.nl

PZNL



Implementation Quality Framework



POLICY
Regelen
Mogelijk maken

Overcurrent
Bovenstroom



Social Awareness



Proactive Careplanning



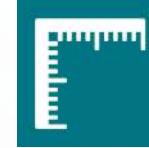
Strengthening Collaborations



Digital Health Interoperability



Collaborative Projects



Measuring and Monitoring



CULTURE BEHAVIOUR
Beleven
Betekenis geven

Undercurrent
Onderstroom



SEVEN habits of highly effective leading people

Covey

- 1. Be pro-active**
- 2. Begin with the end in mind**
- 3. Put first things first**
- 4. Think win-win**
- 5. Seek first to understand,
then tot be understood**
- 6. Synergize**
- 7. Sharp the saw**



Effective leadership, influence, collaborate, improve

ONE ambition

Working together on integral collaboration to address issues in the palliative phase smartly and sustainably...
and continuously monitor, learn and improve

Samen werken aan integraal samenwerken om vraagstukken in de palliatieve fase slim en duurzaam aan te pakken...
en continue te monitoren, te leren en te verbeteren



Mentimeter-question

- How can we as 'Delta/NPPZII' partners ensure that our joint efforts leads to a truly noticeable difference?
- Hoe kunnen we als Delta/NPPZ II-partners zorgen dat gezamenlijke inzet tot werkelijk merkbaar verschil leidt?



www.menti.com
Code: 36298890



Coordinating Palliative Care in the Dutch Delta?

Think 'big like the Delta program'
go where it's smaller:
collaborate in bridging the gaps of
complexity...again and again and...

*The world changes by our examples,
not by our opinions*
after Paul Coehlo