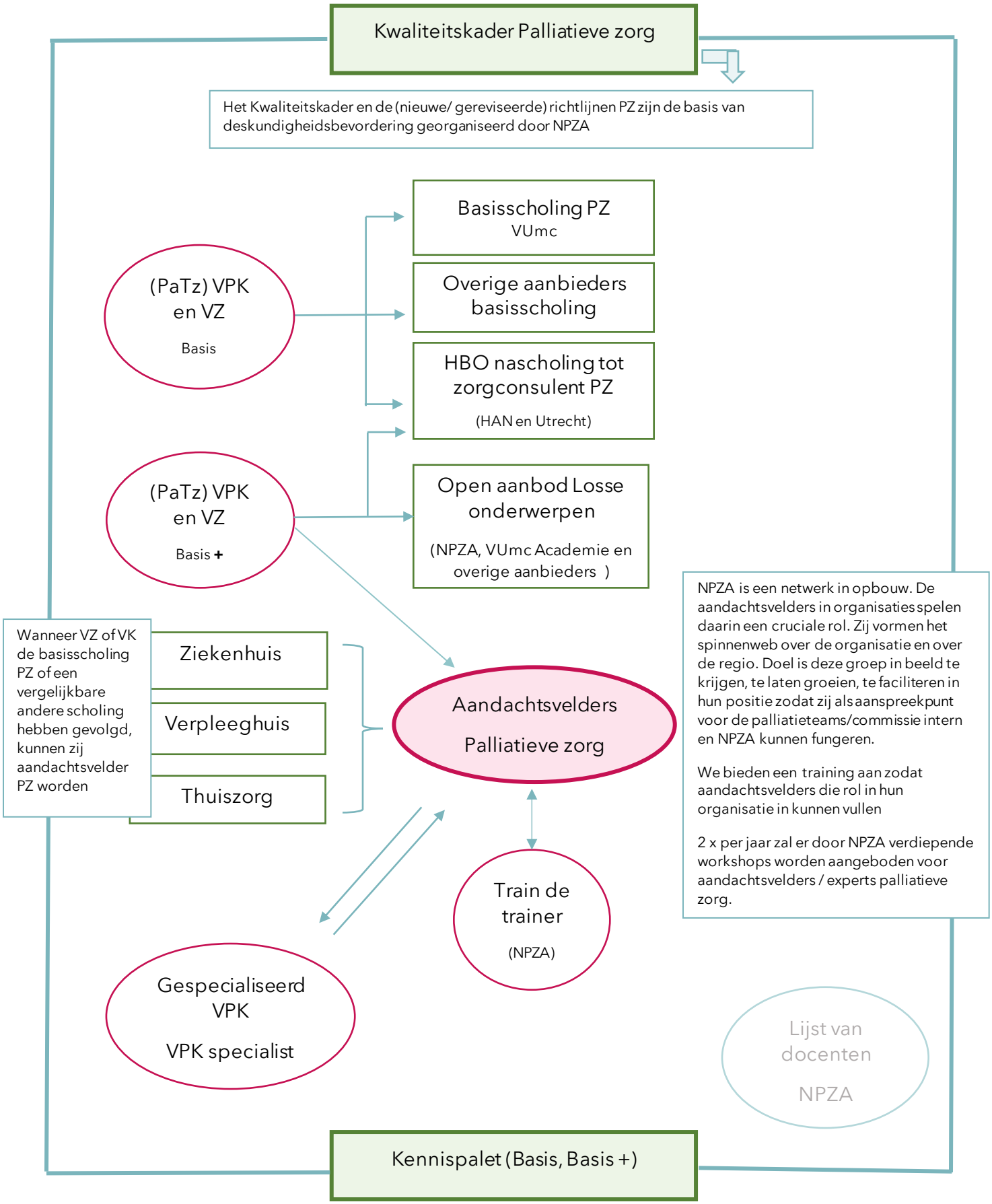DESKUNDIGHEIDSBEVORDERING - FACTSHEET